

**Council Tax and Business Rates  
Collection Rates 2019-20**

**Council Tax 2019/20**

Current Year Charges - 2019/20		
Monitoring Period	% Collected at 31.03.2020	2019/20 Target
	97.88%	98.32%
Comparison with 2018/19	As at 31.03.2019	
	98.32%	

The yearend collection rate of 97.88% is below the target. Recovery action was not taken in March 2020 and many council tax payers stopped making payments due to the impact of Covid-19.

Previous Years Charges Outstanding in 2019/20		
Monitoring Period	Amount outstanding at 31.03.2020	2019/20 Target
	£1,338,263	£1,250,000
Comparison with 2018/19	As at 31.03.2019	
	£1,206,270	

The arrears outstanding have not reduced to the target level. Recovery action was not taken in March and many council tax payers stopped making payments due to the impact of Covid-19.

**Business Rates 2019/20**

Current Year Charges - 2019/20		
Monitoring Period	% Collected at 31.03.2020	2019/20 Target
	98.24%	98.85%
Comparison with 2018/19	31.03.2019	
	98.83%	

The yearend collection rate of 98.24% is below the target level. Recovery action was not taken in March 2020 and many businesses stopped making payments due to the impact of Covid-19.

Previous Years Charges Outstanding in 2019/20		
Monitoring Period	Amount outstanding at 31.03.2020	2019/20 Target
	£378,415	£500,000
Comparison with 2018/19	Amount outstanding at 31.03.2019	
	£540,658	

The arrears outstanding have reduced to well below the target. As a result of some larger arrear balances being collected earlier in the financial year the target level had been achieved prior to Covid-19 having an impact.